



# Los Angeles County Management Council



**Management Council Officers**  
Steven J. Golightly, President  
Rafael Carbajal, Vice-President  
Steven Hernandez, Secretary  
David Turla, Treasurer

**Executive Committee**  
Armand Montiel, DCFS  
Cynthia Banks, CSS  
Derrick Robinson, DPSS  
Epifanio Peinado, DHR  
Henry Roman, Retired  
Jim Robinson, Fire  
John Wicker, Parks & Recreation  
Kelvin Driscoll, DHR  
Lisa M. Garrett, DHR  
Marcia Mayeda, Animal Care  
Margaret Donnellan Todd, Library  
Ruth Wong, Military and Veterans  
Sheryl L. Spiller, DPSS

**Education Committee**  
Shannon Denby, Chair  
Morteza Mostafavi, Vice-Chair  
Maria Rivas, Registrar  
Steven Hernandez,  
Executive Committee Liaison  
Armand Montiel,  
Executive Committee Liaison  
Ed Jewik, Auditor-Controller  
Ed Johnson, Probation  
Flora Wieggers, DPW  
Gina Lugo-Tully, DHR  
Jackie Lynn Sakane, CSS  
Patricia Flores, Auditor-Controller  
Roman, Zachery, CSS  
Roxanne Benavides, Fire  
Ruben Marquez, PD  
Vicki Barber, DPSS

## “Cross-Cultural Leadership”

**Thursday July 30, 2015 (8:30 am – 5:00 pm)**  
**Department of Public Works Alhambra Room,**  
**900 Fremont Ave, Alhambra, CA 91803**

This seminar is designed to develop leaders' ability to influence people from all walks of life that come from different cultural backgrounds, and to navigate the cross-cultural differences with grace. Understanding different cultural interactions and business styles enhances team cohesiveness and effectiveness across all organizational functions. Culture is the essence that shapes customers' or employees' behavior.

### **Keynote Speaker: Gail Farber, Director of Los Angeles County Public Works** **“Inclusive Leadership”**

In one power-packed day, you will:

- Learn the business case for Diversity and Inclusion, and why we should care
- Explore own biases, prejudice and stereotypes in a safe environment
- Define trust and respect in different cultures to build diverse cohesive teams
- Define Diversity, Inclusion, and Culture Competence
- Recognize Cross- Cultural Leadership Differences and Cultural Dimensions
- Learn why messages might get lost in the translation
- Apply Solutions to Cross-Cultural Leadership issues

**Presenter: Sahar Andrade, MB, BCh Diversity, Culture Competence and Leadership Consultant/Speaker, Social Media Strategist, and International Marketing Expert**

Contact: Registrar Questions – Maria O. Rivas at (323) 342-8147 ; Fax: (323) 222-8176 or e-mail: [mariarivas@dpss.lacounty.gov](mailto:mariarivas@dpss.lacounty.gov)

Flora Wieggers (626) 458-5193 or email : [fwieggers@dpw.lacounty.gov](mailto:fwieggers@dpw.lacounty.gov)

Register on-line (**members only**) at: <https://paydirect.link2gov.com/LACMCEventSeminarRegSys>

Non Dues Paying Members must pay by check: (payable to “LACMC” and mailed to Ms. Rivas)

### **“Cross-Cultural Leadership”**

- ☐ \$25.00 Dues-Paying Members
- ☐ \$35.00 Non Dues- Paying Members
- ☐ \$15 with Voucher

☒ **Note: Lunch is not included in the registration fee**

Name \_\_\_\_\_

Title \_\_\_\_\_

Work Address \_\_\_\_\_

Phone \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Fax \_\_\_\_\_

Dept. No. \_\_\_\_\_ Employee Number \_\_\_\_\_

Email \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_

**Make your on-line payment now to reserve your seat. Confirmations will be sent via e-mail.**

### **Reservation requests are due by Friday, July 24, 2015:**

Registrar: Maria O. Rivas ([mariarivas@dpss.lacounty.gov](mailto:mariarivas@dpss.lacounty.gov))

DPSS – 4077 N. Mission Road, Los Angeles, CA 90032

*Cancellation Policy: To accommodate those on the waitlist, please contact the Registrar at least 72 hours prior to the seminar date to cancel and arrange for a refund. No substitutes are permitted.*

**“Disclaimer – The Los Angeles County Management Council invites speakers to share their knowledge with the membership; however, LACMC is in no way endorsing the individuals or the companies presenting information at our seminars.”**