



Digital Workplace

Trends Impacting LA County



+



= Universal Workplace Technology



Emerging Digital Ecosystem

The Digital Workplace is at the core of the Digital Ecosystem





Top 10 Emerging Digital Workplace Technology Trends and Benefits



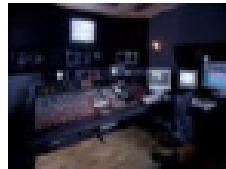
Ambient Knowledge

Data, information and expertise discovery



Embedded Analytics

Better decisions through data



Production Studio

More effective communication and persuasion



Immersive Technologies

More effective real-time experiences



Bürolandschaft

Effective working environments



Personal Cloud

Optimized work tools



Virtual Personal Assistants

Delegate simple and complex tasks



Silo-Busters

Cross-company innovation



Process Hacking

Process automation



Microlearning

Contextual acquisition of digital dexterity skills

Digital Workplace Framework

Users

Employees, Managers, External, Partners, Engineers, Analysts



Devices

Mobile, Laptop, Desktop
Smart Board



App Store

Extranets Service Portal	Identity Management	Collaboration Messaging	EMS	Office Apps	Automated Workflow
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PaaS	SaaS	Big Data	ECM (D7, OT)	Cloud (0365, AWS)	ERP (CGI, Oracle)
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Guiding Principles

Reuse Integrated

Loosely Coupled – Highly Cohesive

Virtualization



HR Information Technology: Transformation

Digitization

Information vs. Files

Mobile First

Emphasize UX

Enterprise Platforms

Seamless Processes

Process Re-engineering

Business Transformation

Ecosystems

Business Focus Services



HR Information Technology: Future State



eHR ✓	Absence Management System ✓	NeoGov ✓	ePAR ✓	Performance Management Tracking System ✓
eForms ✓	Applicant & Exam Tracking System ✓	New Website ✓	Business Intelligence ✓	Appeals Management Tracking System ✓
Talent Management Platform ^{*new}	Investigations Tracking Management System ^{*new}	Advocacy & Mediation System ^{*new}	Personnel Investigations System ^{*new}	HR Audit Management System ^{*new}
ePersonnel ^{*new}	Temp Worker Registry System ^{*new}	Intranet ^{*new}	Big Data ^{*new}	Interpretive Manual ^{*new}



Thank You